

# Mid-Coast Veterans Resource Center {MCVRC}

MID-COAST VETERANS COUNCIL {MCVC}



# Mid-Coast Veterans Resource Center {MCVRC} Mid-Coast Veterans Council {MCVC}



- ↪ Vision: Provide a medium where veterans and their families can get information and assistance on veteran programs, resources, and useful information.
- ↪ Mission: The objective of this organization is to work in cooperation with all veteran's organizations to better the lives of veterans in our communities.

*Veterans Helping Veterans,  
One Veteran at a Time*

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## History:

- A group of veterans led by **Roger Dumont** and **Read Rich** establish the Mid-Coast Veterans Council to provide informational support to veterans in the local area, March 17<sup>th</sup>, 2012.
- The Council incorporated as a Veteran 501(C)19 non-profit in the State of Maine, April 25<sup>th</sup>, 2012.
- With the generous support of Jim Howard, and the Priority Real Estate Group, a facility became available to become the Mid-Coast Veterans Resource Center.
- Mid-Coast Veterans Resource Center was officially dedicated on September 19<sup>th</sup>, 2013.

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## ↪ Mid-Coast Veterans Resource Center:



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## Mid-Coast Veterans Council:

- The Board of Directors oversees operations of the MCVRC is made up of representatives from most service organizations in the mid-coast area.
  - Current members include posts/chapters from:
    - ❖ Veterans of Foreign Wars
    - ❖ American Legion
    - ❖ Disabled American Veterans
    - ❖ Fleet Reserve Association
    - ❖ Patriot Riders of America
    - ❖ AmVets



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## ↪ Mid-Coast Veterans Council: [Continued]

- Senior board members include:
  - Commander
    - Vice-commander
    - Secretary
    - Treasurer
    - Center Director
- The Council appoints the Director and Assistant Director of the MCVRC.

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## ↪ Mid-Coast Veterans Council: [Continued]

- The Council meets every month on the 2<sup>nd</sup> Tuesday to address:
  - Center activities for previous month and financial activity/status
  - Information on known veterans in distress
  - State and federal legislative activity
  - Potential Council and Resource Center improvements / changes
  - Potential projects
  - Updates from member posts / chapters on their activities .

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## Resource Center Operation:

- All volunteer staff
- Funded through donations:
  - Prime benefactor is the **Morten Andersen Foundation**.
  - **Priority Real Estate Group** provides the facility for a token amount.
  - Many local veterans and community members contribute.
- Normal daily staffing includes three personnel.
  - Center Director, Assistant Director or other senior staff member.
  - Retired Activities Officer.
  - Front desk receptionist.



**NFL Hall of Famer  
Morten Andersen  
presents one of  
several annual checks  
for \$10,000 to  
Assistant Director  
Read Rich  
[His Father-in-law]**



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## Resource Center Operation: [Continued]

- Center Director and Assistant Director provides leadership and is the primary contact between the veteran and the various support services necessary to resolve the veteran's issues.
- Center normally open 5 days a week from 9am – 4pm.



**Assistant Director Read Rich  
Reviewing tasks with former  
volunteer Krystal Smith.**

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## Resource Center Services:

### ○ Retired Activity Office:

- Provides support to military retirees, families, and survivors.
- VA certified Veterans Service Officer
- Officer available 9am – 12pm, Monday through Friday.
- Assist with:
  - ❖ Retired and/or annuity pay questions/issues.
  - ❖ Medical (TRICARE, TRICARE for Life, and US FAMILY HEALTH PLAN)
  - ❖ Claims for disability compensation related to military service.
  - ❖ Health care request forms, and other VA forms.



**RAO Service Officer,  
Paul Loveless.**

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## Resource Center Services: [Continued]

- Retired Activity Office: [Continued]
  - ❖ Forms and questions related to military service.
  - ❖ ID card location information.
  - ❖ Death of retirees or survivors, including claims for Death Indemnity Compensation for death related to VA disability.
- TRICARE Outreach:
  - Martin's Point USFHP Health Benefit Specialist. (**Kimberly MacDonald**)
  - TRICARE questions.
  - Things to know when turning 60 and when turning 65.

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## Resource Center Services: [Continued]

- VA Atlas System: A Secure VA Virtual Connection between VA Healthcare providers and VA benefits representatives located within the facility.
- Transition Services:
  - Maine National Guard Transition Assistance Advisor. (**Wendy Moody**)
  - VA Benefits Representative.

**We're here for  
every veteran & their families**

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## Resource Center Services: [Continued]

### ○ General Services:

- Info on and connections to:
  - ❖ VA benefits and programs.
  - ❖ Maine benefits and programs.
  - ❖ Housing (Preble Street, Tedford Housing, trailers, etc.).
  - ❖ Food banks.
  - ❖ Family services.
- Homeless support.
- Contact info for Veteran Service Offices: American Legion, Veterans of Foreign Wars, Disabled American Veterans, etc.



**Team discusses support  
for local WWII veteran.**

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## Resource Center Services: [Continued]

- General Services: [Continued]
  - Emergency Transportation.
  - Conference rooms for meetings.
  - Place to visit and connect with other veterans.
- **How can you help?**
  - **Let us know how we're doing. Suggestions for improving our service are always welcome.**
  - **Donate, the Center is maintained and operated 100% through donations.**
  - **Volunteer, we can always use more people to provide good service.**